

NexTraq



NexTraq Fleet Tracking Platform Dispatch, Stops/Jobs, Navigation & Messaging

NexTraq Dispatch Overview and Benefits

- ① Dispatch jobs to vehicle
- ① One click turn-by turn voice directions
- ① Send message to and from fleet
- ① Edit routes on the fly
- ① Optimize routes to save 10% - 15% on fuel
- ① Avoid traffic incidents, roadwork, tolls, etc.
- ① Improve response times and arrivals
- ① Enhance customer service
- ① Reduce phone usage and driver distraction
- ① Eliminate outdated and lost paper maps

NexTraq Dispatch Solution Components

Garmin PND

Fleet Management
Interface Cable

Business Partner
Transponder

Mobile
Network

Dispatching
Platform

Web Services

3rd Party
Applications



NexTraq Dispatch System Requirements

- 🎯 NexTraq Vehicle Tracker
- 🎯 Garmin® Dispatch Supported Device
 - » Most current Nuvī devices are compatible
- 🎯 Garmin Integration Cable
 - » To connect Garmin unit with NexTraq device
 - › Provides power and dispatch data
 - › Data is only transmitted when vehicle ignition is on



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How it works & Data flow

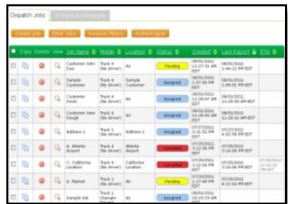
Dispatcher



1-Way Dispatching

Driver

Dispatcher



2-Way Text Messaging

Driver

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Creating Dispatch Jobs & Messages in the NexTraq Platform

From the Find Screen

» Method #1 - Using the Find Address Menu

- › Click on the Find Address Menu on the right side of the page
- › Enter the destination address and click “Find”
- › There will be an “A” pin for the found location on the map, right click on the pin and select “Send Job to Mobile”
- › Select the mobile to send the job location to and press “Send Job”

» Method #2 - Using a Mobile

- › Right click on a mobile and choose “Send Job to Mobile” or “Send Message to Mobile” to send to a location from the saved location list

IMPORTANT

- The Job Name is for the Dispatcher to see in the jobs list
- You have up to 199 characters of message content for the driver
- only the first 30 characters of the message will be shown on the Jobs List View on the Garmin

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Creating Dispatch Jobs & Messages in the NexTraq Platform

From the Dispatch Screen

- » Method #1 – Using the Dispatch list
 - › You can view all mobiles or choose specific mobiles by current job status
 - › To create a new job or message click on the appropriate icon

- » Method #2 – Using the Dispatch Jobs or In-vehicle Messages tabs
 - › Click on the “Create Job” or the “Create Message” button
 - › Select a Mobile and press “Send Job” or “Send Message”

IMPORTANT

- The Job Name is for the Dispatcher to see in the jobs list
- You have up to 199 characters of message content for the driver
- only the first 30 characters of the message will be shown on the Jobs List View on the Garmin

NexTraq Dispatch & Garmin

Garmin Home Dispatch Screen

- » Click dispatch to enter the dispatching and messaging application

Garmin Dispatch Screen

- » Displays number of stops/jobs saved
- » Allows for messages to be viewed or created
- » Find a new address, location or POI (point of interest – i.e. food, gas, lodging, medical, etc.)
- » See driver information



Dispatched Jobs on the Garmin

🎯 New Job Arrival

- » Incoming Job Icon appears on-screen and an alert tone sounds to notify the driver of a new stop or message

🎯 Jobs List

- » Easily view all Stops/Jobs
 - › Jobs will be listed in same order as route but driver does not have to complete in order sent
- » Click on a job for more details and options

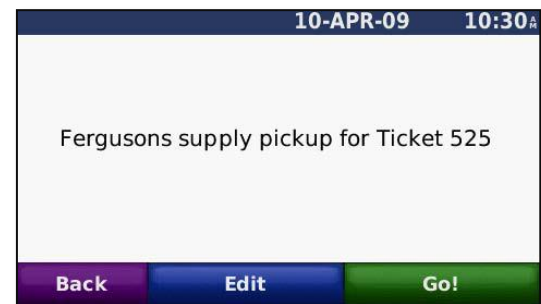
🎯 Job View

- » Shows job detail
 - › Click “Edit” to edit job info
 - › Click “Go” to navigate to the Stop/Job
 - › Click “Back” to go back to the Stop/Job list



A/C running hot--see main	21.3 min	S
Stop 2 B&G Cafe - Freezer	13.0 min	E
Fergusons supply pickup f	0.2 min	NE

Back Delete ↑ ↓



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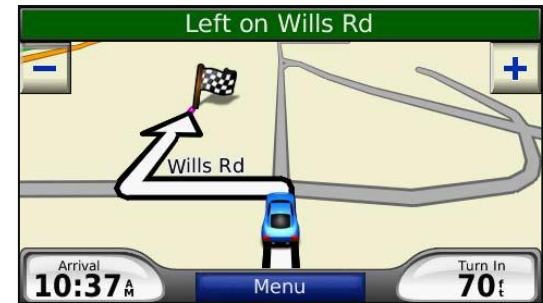
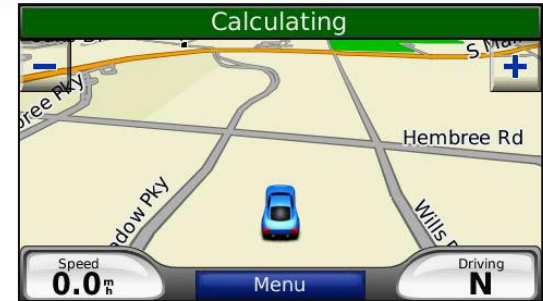
Routes & Jobs on the Garmin

🎯 Calculating Route

- » After clicking “Go” on the job screen
Garmin will calculate the route to the job
from the current location
 - › This can take a few seconds

🎯 Route Directions

- » Garmin will automatically begin with voice
guided turn by turn directions
- » Click on the green street bar on the map
view to see the street by street directions
in text format
- » Click the up and down arrows to navigate
the street by street directions



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Routes & Jobs on the Garmin

Edit Route

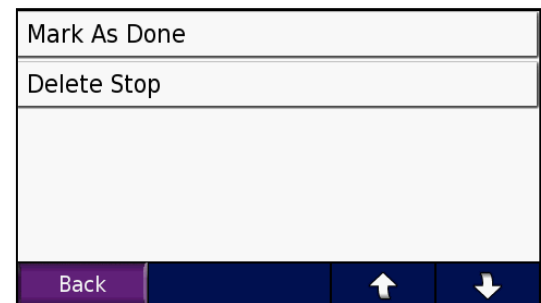
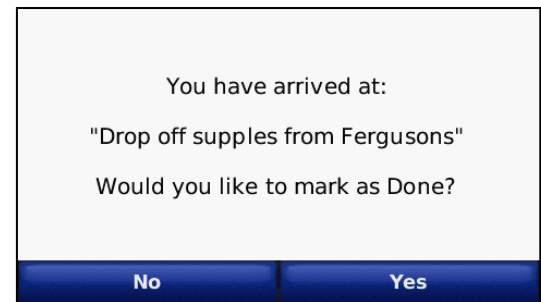
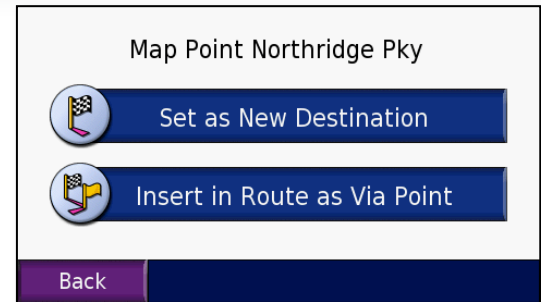
- » If you find a new address or POI, you can choose to edit your current route
 - › Set location as a new destination and insert a new route point

Arrive at Stop/Job

- » The Garmin prompts you when you have arrived at your destination
 - › When job is completed, click “Yes” to mark the job as finished, click “No” to manually mark as done at a later time (it will show as pending on the dispatch board)

Edit Job

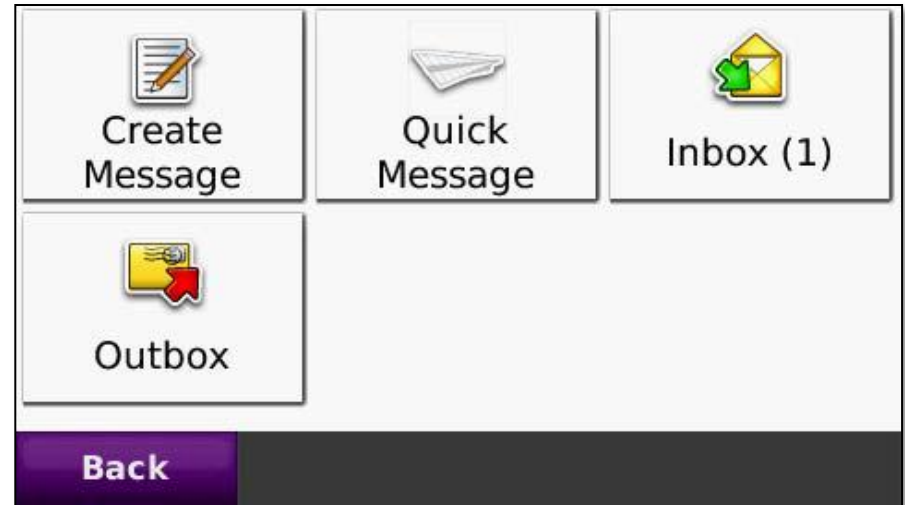
- » Click “Mark As Done” to complete a job, “Delete Stop” to remove a job or “Back” to return to the job page



Messages on the Garmin

Message Home Screen

- » Click “Create Message” to type a new message to dispatch
- » Click “Quick Message” to send “yes/no” or “ok” messages
- » Click “Inbox” to view incoming messages
- » Click “Outbox” to view sent messages



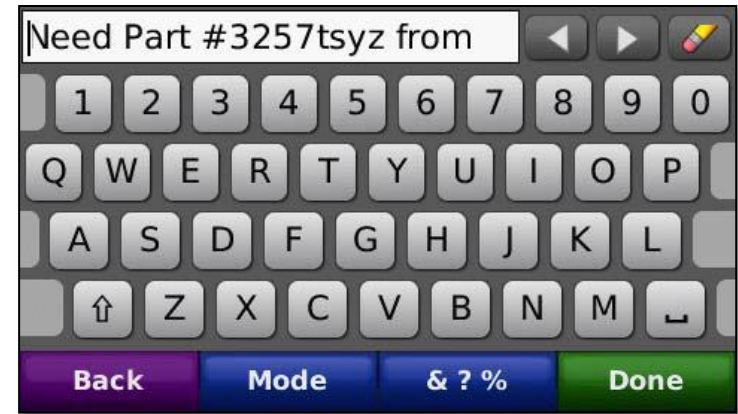
Messages on the Garmin

🎯 Create a New Message

- » After selecting the “Create Message” option from the home screen a touch Screen keypad appears
 - › Click “Mode” for a number or symbol palette
 - › Click “Done” to send the message

🎯 View Sent Message

- » Message will appear in the Outbox
- » The first 30 characters are shown to help identify the message
- » Click the message to view the entire message



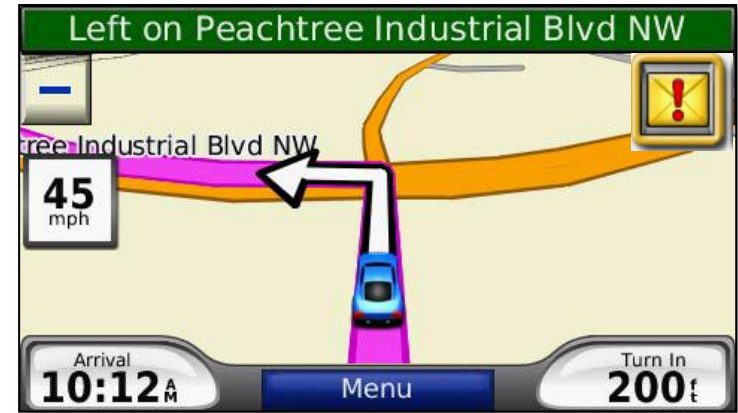
Messages on the Garmin

📍 New Message Arrival

- » An icon on screen and an alert tone notifies the driver of a new incoming message

📍 Inbox Message List

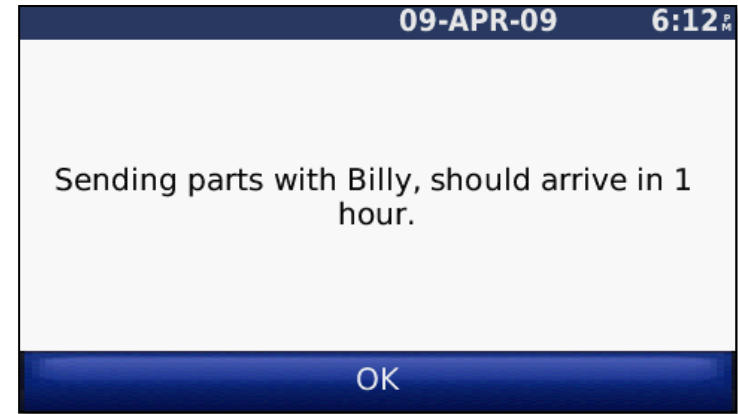
- » The Inbox Message List is ordered newest to oldest
- » Icons display open versus unopened messages
- » Arrows indicate a canned reply response



Messages on the Garmin

Message Type: “OK”

- » An “OK” message is a new message that simply requires acknowledgement
 - › Click “OK” to update Dispatch that the item has been read and/or responded to



Message Type: “Yes/No”

- » A “Yes/No” message is a new message that arrives as a question for the driver to answer
 - › Click “Yes” to send an affirmative message back to dispatch
 - › Click “No” to send a no answer to the question

